Gangesh Gunjan Jha

IT Support Engineer

AREAS OF EXPERTISE PERSONAL SUMMARY

NETWORKING A confident and Reliable IT Support Engineer with extensive

SQL practical experience of working with computers and resolving is

INFRASTRUCTURE SUPPORT any support issues that are raised to the service desk.

SERVER SUPPORT Possessing a proven ability to control the operation,

MICROSOFT TECHNOLOGIES configuration and maintenance of computer based information

REMOTE SUPPORT TOOLS systems, as well as having an eye for detail and able to multi-

Task pressure. An excellent Communicator, can relate well

with people at all levels and has the flexibility of working well

as part of a team and on my own.

Now looking to further an already successful career by

Working for a ambitious and expanding company.

Work Experience

* Efficent India pvt ltd. Dwarka ( Technical Support Engineer). Jan, 2013 to March, 2015.
* Branding Height pvt ltd. Gurgaon (Digital Marketing Media Manager) May, 2015 to till now.

Duties

* Responsible for Desktop Support, IT Solutions at all levels as Part of a helpdesk team. Ensuring that all hardware and Software is configured and installed correctly.
* Responsible for networking, design, installation and Maintenance service, Supporting users and network administrators through the troubleshooting process.

Academics Qualifications

B.tech in Computer Science from GGSIP UNIVERSITY,

Delhi

References: Available on Request.

Personal Skills

Problem solving

Commitment to outcomes

Highly analytical

Helpful attitude

Personal Details

Gangesh Gunjan Jha

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